

THE NET-A-PORTER BEAUTY EXPERIENCE

1. The Net-A-Porter Beauty Experience ("**Gift**") is available to buy by two (2) customers ("**Customer(s)**") from NET-A-PORTER'S website (the "**Website**") and provides each Customer with a one-day experience, either in London or New York, visiting a selection of hair and beauty salons (the "**Salons**"), with the opportunity to meet the lead therapist (or equivalent) of each Salon, and receive (subject to the terms below) a treatment and selection of beauty products (the "**Products**") to take away .
2. For the avoidance of doubt, there is only one Gift available for one Customer to purchase in London and one Gift available for one Customer to purchase in New York. Each Customer purchasing the Gift may bring one (1) guest with them to the Salons but the Treatments (defined below) included in the Gift are only for the Customer. Should the Customer's guest want to book any treatments at any of the Salons, it will be their responsibility to book and cover the cost of such treatments.
3. The Salons will be selected by NET-A-PORTER and may be substituted at any time on written notice to the Customer.
4. Each Customer will visit up to four (4) Salons in their chosen city, and treatments may include the following:
 - a. Facial (by Sarah Chapman in London and by Joanna Vargas in New York);
 - b. Body Massage (by Aromatherapy Associates at the Mandarin Oriental Hotel, in London or New York, as applicable,);
 - c. Manicure and Pedicure (at the Mandarin Oriental Hotel in London or New York, as applicable);
 - d. Hair Cut/Styling (by Michael Van Clarke in London and by Rossano Ferretti in New York); and
 - e. Make-up (by a lead make-up artist at Tom Ford Beauty, London and a lead make-up artist at Surratt Beauty, New York).(together, the "**Treatments**").
5. The duration and type of the Treatments shall be set by NET-A-PORTER and the Salons and are subject to availability. The Treatments may be substituted by NET-A-PORTER or the Salons for treatments of equal value at any time on notice to the Customer. The participating Salons are subject to availability and may be substituted at any time by NET-A-PORTER.
6. Images of the Gift in the product description are for illustration purposes only.
7. The Products provided as part of the Gift are selected on the day by the Customer and the Salons. The Products are gifted at the Salons' discretion and are subject to availability. The Salons reserve the right to remove and substitute any of the Products for any reason with equivalent Products of the same value.
8. The Gift and the Products are non-transferable, non-exchangeable and no cash alternative is offered.
9. It is the Customer's responsibility to notify the Salons of any health conditions or allergies at the start of the Customer's appointment with each Salon.
10. All Products provided as part of the Gift are used at the Customer's own risk, and each Customer is advised to read the ingredients on each Product's label carefully and test an area of their skin first. NET-A-PORTER will not be liable for any issues (medical or otherwise) which result from the Customers' use of the Products.
11. The cost of travel to, from and between the Salons is not included in the Gift and is the Customer's responsibility to organise.
12. Each Customer is responsible for ensuring that they have any and all necessary travel documentation, visas and insurance in order to use the Gift. NET-A-PORTER will not be liable if a Customer is unable to attend all or part the Gift through failing to comply with this condition.
13. One (1) Lunch for two (2) people is included in the Gift up to the value of £300 GBP/\$375 USD ("**Lunch**"). Lunch will be booked by NET-A-PORTER for the Customer and one (1) guest on the day of the Salon visits and the Customer should contact their Personal Shopper for details. It is the Customer and Guest's responsibility to notify the chosen restaurant of any dietary requirements.
14. The Customer may elect to use the Gift across two (2) consecutive days. In the event that the Customer does select this option, they shall notify their Personal Shopper to arrange the Salon visits across a 2-day period. The Lunch will only be provided for one (1) day and as above, the cost of travel to, from and between the Salons as well as overnight accommodation, is the Customer's responsibility to organise.

15. The Gift is personal to each Customer and is purchased for private (not commercial) use.
16. The Customers may be required to participate in publicity in connection with the Gift.
17. The Gift must be redeemed within one (1) year from the date of purchase.
18. Any delivery costs associated with the Gift will be complimentary but please note that exclusions may apply.
19. NET-A-PORTER reserves the right to cancel the Gift if it feels that a Customer has violated any of these terms.
20. NET-A-PORTER reserves the right to cancel or amend these terms at any time and without prior notice. These terms do not affect the Customers' statutory rights.
21. In addition to these terms, the Website's T&Cs shall also apply which can be found here: <https://www.net-a-porter.com/gb/en/Help/TermsAndConditions>. In the event of a conflict between these terms and the Website's T&Cs, these terms shall prevail. For details as to how NET-A-PORTER may use personal data, please consult the privacy policy here: <https://www.net-a-porter.com/gb/en/Help/PrivacyPolicy>. For any issues or queries relating to the Gift, please contact MyShop@net-a-porter.com.